

Who did we speak to?







78% aged between 18 and 45 years



51% completed secondary education





women





40% rented

Which Office Holders do Citizens Know?

66% of the respondents knew their Ward Councillor



of the respondents knew their Chief

51%



of the respondents knew their Senator

24%



63%

of the respondents did not know their Cabinet Minister



Citizens and how they vote



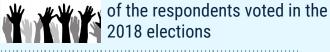


were rural voters



69% were urban voters

78%



Those aged between 26-35 are the most active

group in voting

17%

aged 17-25 were the least active group

of male respondents voted

of female respondents voted

Citizens Participation in Public Processes

31% participated

28% participated

17% participated in

9% participated in Consultations on economic

development policies

service delivery

Consultations on improvement of Discussions on performance of local authorities

Discussions on performance of central government







#TowardsAnInclusiveSociety



Levels of Satisfaction with Public Service Delivery

Satisfaction with the State of the economy

Satisfaction with local police services



84% Not satisfied at all0% Completely satisfied



52% Not satisfied at all3% Completely satisfied

Performance of the government



75% Not satisfied at all 0% Completely satisfied

Ongoing policy changes



74% Not satisfied at all2% Completely satisfied



Citizens believe that
there is more scope for
participation at the
Ward Level and at the
Municipality/Rural
district level compared
to the National Level

SIVIO Institute (SI) is an independent organisation focused on ensuring that citizens are at the centre of processes of socio-economic and policy change. It aims to contribute towards Zimbabwe's inclusive socio-economic transformation. It is borne out of a desire to enhance agency as a stimulus/catalyst for inclusive political and socio-economic transformation. SIVIO's work entails multi-disciplinary, cutting-edge policy research, nurturing citizens' agency to be part of the change that they want to see, working with communities to mobilize their assets to resolve some of the immediate problems they face.

To read the full Report go to: https://cutt.ly/FmAhvyk